ASAP.gov New Features Guide

Payment Requestors

November 2003

ASAP.gov Release v1.0, Phase I

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Overview:

Welcome to the New Features Guide for ASAP.gov. This guide provides an overview to you, the Payment Requestor, of new features available in ASAP.gov. The New Features Guide includes:

Getting Started:

- Browser Requirements/URL Defines the browser requirements in order to use ASAP.gov and the URL.
- Single Sign On Users only have to enter their User ID and Password once.

General Navigation Features:

- Homepage Once signed on, users are presented with a multi-faceted homepage with Messages and Notifications.
- Drop down menus Drop down menus allow the user to navigate throughout the site.
- 3 to 4 Step Process Each function within ASAP.gov has only a three (3) or four
 (4) step process in order to complete.
- Find Feature If a user has forgotten the specific ID of the Recipient or the Federal Agency, they have available a find feature that will assist them in searching for the specific ID they need in order to complete a transaction.
- Paging ASAP.gov has a paging feature in order to present data to more efficiently and organized.
- Display Selection Criteria Users will now be able to see exactly what was entered in order to retrieve a specific set of data.
- Shopping Cart Feature Users can create a "Shopping Cart" of Payment Requests.
- Help An interactive online guide will assist the user step by step through a specific transaction.
- Linked Profiles Whenever an account ID, Recipient ID, or Agency ID is displayed, the user will be able to click on that particular ID and view the profile.

Initiate Payment Request:

- Manage Remittance Data Users can add remittance data for each payment request. In addition, users can divide up the specific payment request into multiple remittance codes.
- Creating, Using, and Deleting Templates Users can now create, modify, and delete payment templates. This allows users to use the same template over and over again for payment requests.

Payment Schedules:

- Create a Payment Schedule Users can schedule a payment request for up to one year in advance. In addition, users can also set recurring payment schedules for weekly or monthly time frames.
- Modify Payment Schedule Users can modify or delete previously created payment schedules.

Inquiries and Reports:

- Inquires Users have immediate access to same day inquiries on their transactions in a variety of downloadable formats.
- Reports Users can access reports for all activity, up to and including the previous business day, in a variety of downloadable formats.

Notifications:

Users can retrieve notifications that are specifically created for them. Users can receive emails directly from ASAP.gov.

This document only describes and explains the new features of ASAP.gov. It is assumed that the user has experience using a web-based application and is familiar with the legacy ASAP System. Users also have access to online help at every step of a specific transaction, which explains in detail what the user needs to do in order to proceed to the next step and to complete the transaction.

Logging On:

Browser Requirements

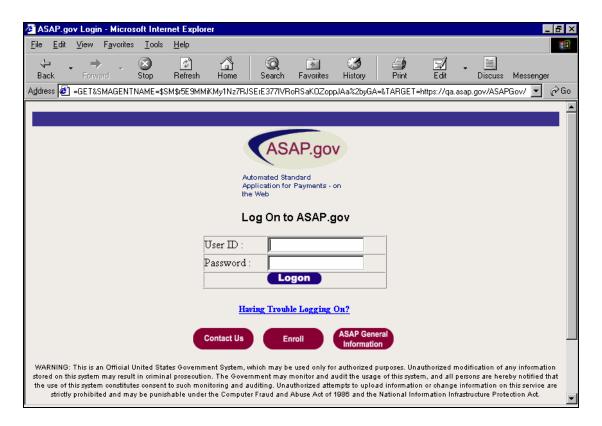
ASAP.gov supports:

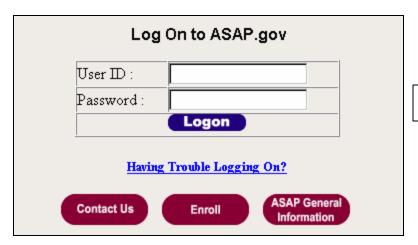
Internet Explorer 5.x, Internet Explorer 6.0 Netscape 4.x*, Netscape 7.1

Note: ASAP.gov does NOT support Netscape 6.0

* Exceptions to Netscape 4.x: Persons needing a Section 508 compliant version must use Internet Explorer or Netscape 7.1.

Single Sign On



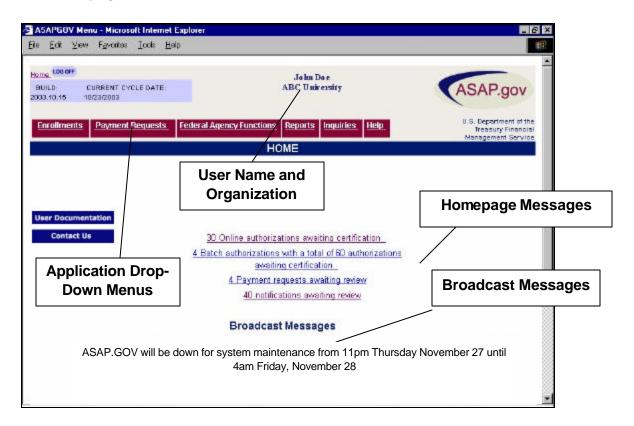


Magnified View

ASAP.gov offers users a single sign on page as shown above. The URL for signing on is www.asap.gov. User IDs and passwords are assigned to users upon enrollment. Remember, when logging in, the password IS CASE SENSITIVE. After three (3) attempts with the incorrect password, you will have to call the ASAP hotline in order to get your password reset (1-804-679-8384, ASAP CBAF Help Desk), as ASAP.gov will lock your User ID.

General Navigation:

Homepage

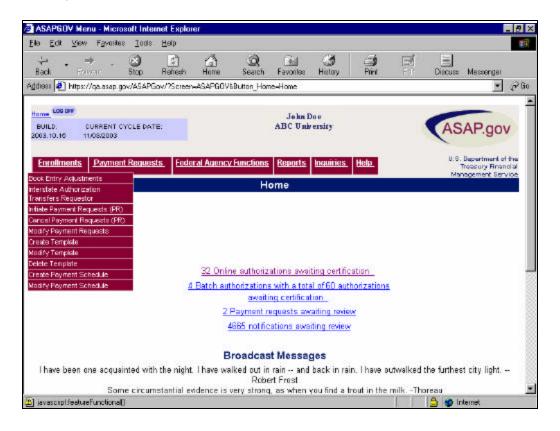


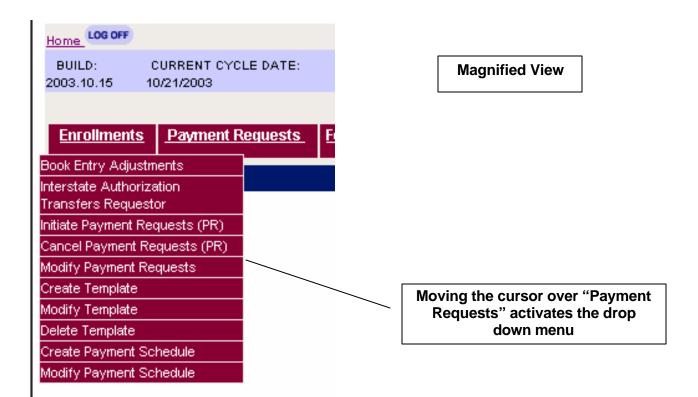
When a user signs on to ASAP.gov, their user name and organization appears at the top of the page. In addition, they will be presented with two (2) different types of messages; Broadcast Messages and Homepage Messages, as displayed above.

Broadcast Messages are general messages to all ASAP.gov users and are displayed at the bottom of the Homepage. Announcement of a Federal holiday or a scheduled system outage are examples of a Broadcast message.

Homepage Messages notify select users that items are awaiting their action and are displayed as links. By clicking on the Homepage Message, the user is taken to Step 1 of the pending action. Homepage Messages are different than Broadcast Messages as they are only displayed to users qualified with certain roles (i.e., Certifying Officer).

Drop Down Menus

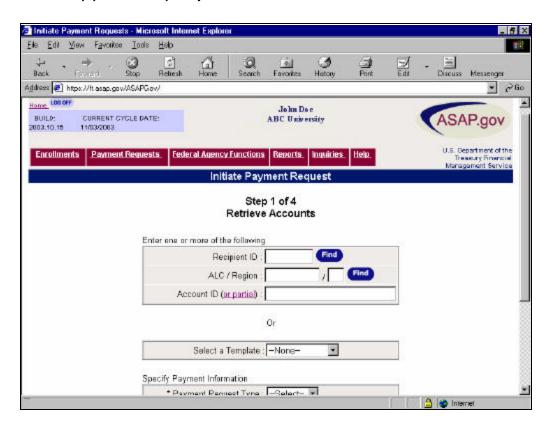




ASAP.gov allows the user to choose the transaction type they would like to complete by using drop down menus. The drop down menus follow the user throughout the application. Moving the cursor over a specific menu title activates the pull down menu. Above is a typical pull down menu available for Payment Requestor Organizations. A user only has to place the cursor on the desired menu option and click once. Each user will only have access to those functions for which they have been enrolled. For example, a Payment Requestor will not have access to any of the Federal Agency options.

If a user is in the middle of a transaction (i.e., a Payment Request), choosing a menu option will cancel that activity and take the user to Step 1 of the selected menu option. For example, if a user is on step 3 of 4 of Initiate a Payment Request and chooses Create Template from the above pull down menu, a popup appears warning the user that they are about to cancel their specific transaction. If the user clicks "ok", then Initiate a Payment Request will be cancelled. The exception to this is when the user chooses a menu option when at a confirmation step (usually step 4....see the below section entitled "3 to 4 step process" for more information).

Three (3) or Four 4) Step Process



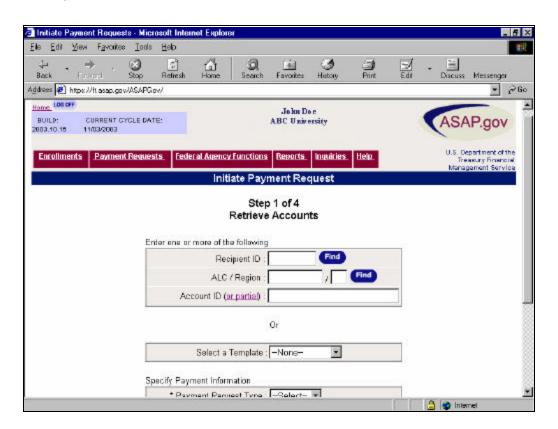
Initiate Payment Request

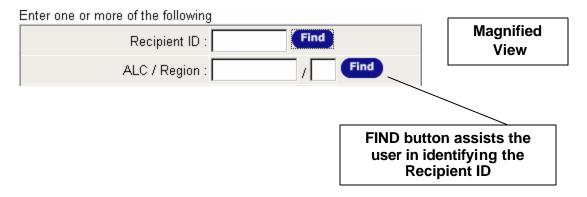
Step 1 of 4 Retrieve Accounts

Magnified View

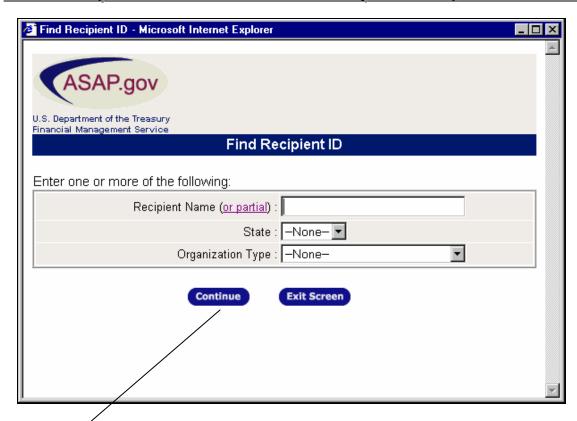
ASAP.gov is designed so that each function either has 3 or 4 steps. The last step is always the confirmation step. For example, for the above transaction, Step 1 is Retrieve Accounts, Step 2 is Enter Payment Transactions, Step 3 is Review Payment Transactions, and Step 4 is Payment Transaction Confirmation. Within ASAP.gov there are no more than 4 steps to complete any transaction, although there may be substeps within a transaction.

Find

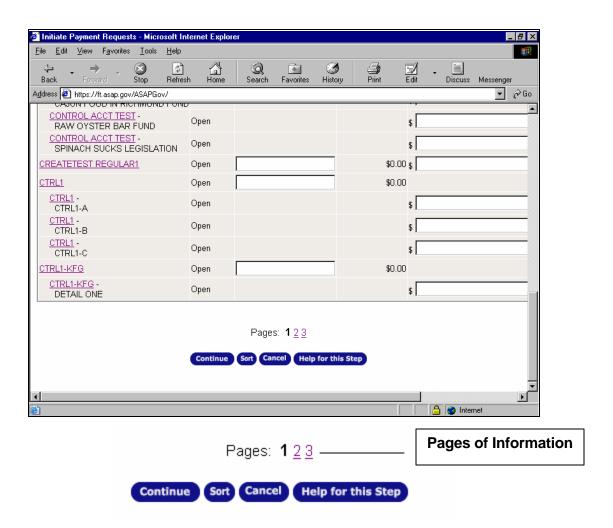




While conducting a transaction, ASAP.gov allows the user to search, based upon specific criteria, if they are unsure of the data to enter. For example, in the above illustration, a find button is located next to Recipient ID and ALC/Region. If the user does not know the Recipient ID, he/she can click "Find" and be presented with a pop-up window, as displayed below, which assists in identifying the Recipient ID. Once the user fills in the criteria and clicks "Continue", they are presented with a list of Recipient IDs matching the criteria. The user selects the desired Recipient ID from the list and clicks "Apply". The Recipient ID is displayed in the Recipient ID field.

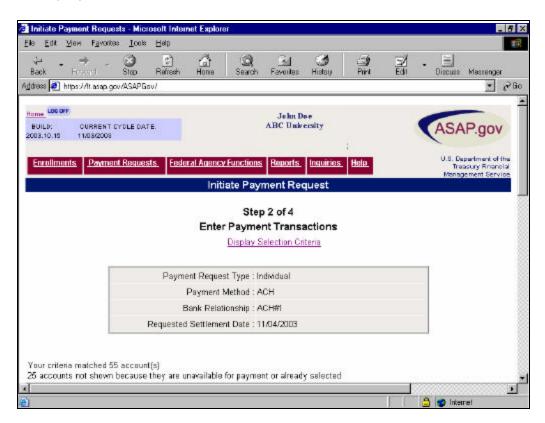


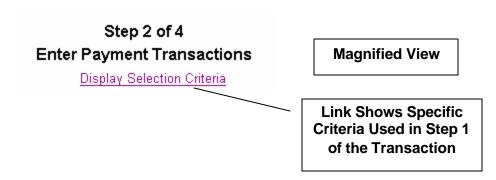
Enter Criteria and Click "Continue" to Retrieve a List of Recipient IDs



ASAP.gov uses a paging feature. If a user retrieves a listing of accounts, the number of accounts may exceed what can fit on a single page within the browser. Each page will display up to 20 account lines. In the above example, there are 3 pages. Users will always know which page they are one by looking at the display. In the above example, the user is at page one (in black) and page 2 and 3 are displayed as links. The user can click on the linked pages to be taken to that page.

Display Selection Criteria

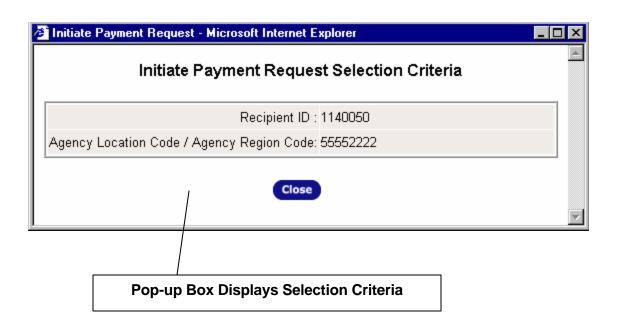




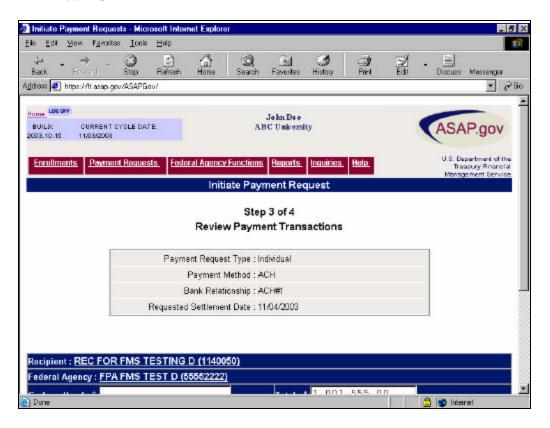
In most cases, Step 1 of a transaction requests users to specify certain criteria in order to conduct a transaction. On subsequent steps, users have the ability to see what specific criteria they used in Step 1 by clicking the link "Display Selection Criteria" (which is always located under the step number and the description of the step as indicated above). Clicking this link will bring up a popup box as shown in the example below.

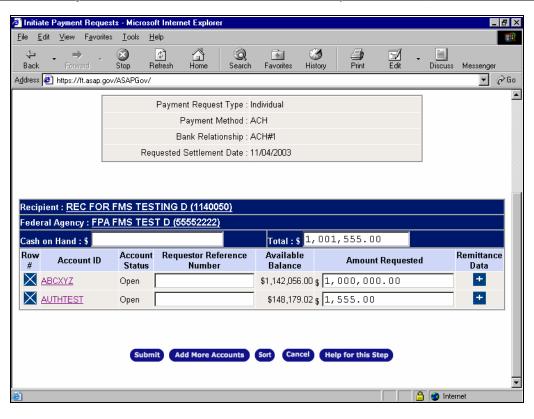


Magnified View



'Shopping Cart' Feature

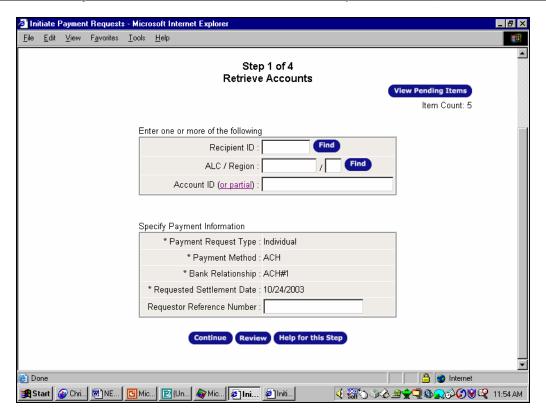




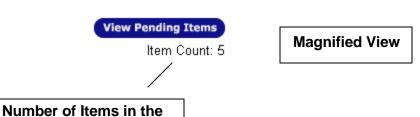
Submit Add More Accounts Sort Cancel Help for this Step

Magnified View

The Add More Accounts button (as shown above), appears on step 3 of Initiate a Payment Request and will return you to Step 1 where you can enter selection criteria to retrieve additional accounts. When you return to Step 1, the transaction you just entered will be temporarily saved in a "shopping cart" and you will not be able to update certain criteria. However, you will be able to view your transaction set at any time by clicking the **View Pending Items** button located in the upper right corner of Steps 1 and 2, as shown below. The "item count" shows the # of items in the shopping cart. This feature is only available in Initiate a Payment Request.



'Shopping Cart'

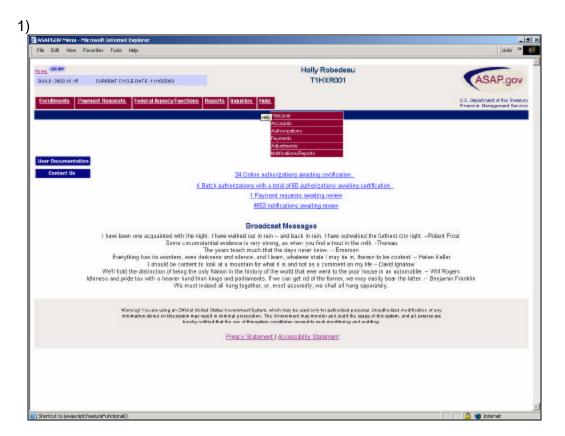


Help

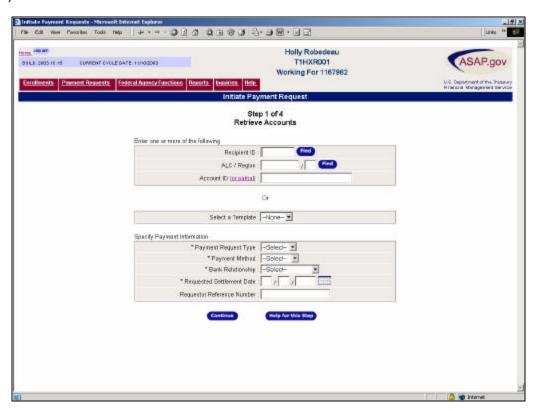
ASAP.gov HELP is an Internet-based Help system available to all users via the ASAP.gov application. It provides access to extensive information that is organized to facilitate quick and easy look-up and is comprehensive to answer all questions concerning the new ASAP.gov Internet application. A readily-available Table of Contents and complete Glossary of ASAP.gov terms are also on hand for the user's aide. Help is also convenient in that special navigational features make the system easy to use. As an example, by right clicking anywhere in a window, you can print the Help page.

Access

ASAP.gov Help can be accessed two ways: 1) Through the burgundy flyover menu entitled 'Help', located in the Header, and 2) Through the blue 'Help for this Step' or 'Help for this Page' buttons located on the bottom of each transaction screen.



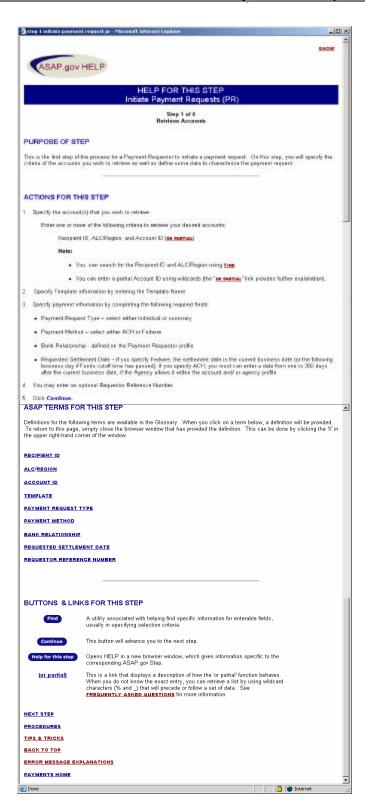
2)



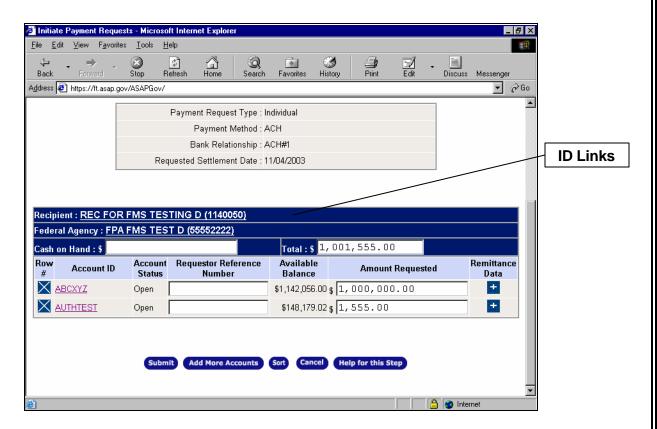
When entering Help from the flyover, the user is provided the opportunity to choose the home page for a function, such as payments or authorizations, or for the Help system itself. However, if the user chooses to enter from a 'Help for this Step' or 'Help for this Page' button, a comprehensive explanation and description of the displayed Step will be provided.

'Help for this Step' & 'Help for this Page'

One of the most unique and exciting features of the ASAP.gov system is the extensive information provided for the user to fully understand and complete each unique transaction step within ASAP.gov. When the user selects the 'Help for this Step' and 'Help for this Page' buttons, step-specific information is displayed. Help breaks down the step and defines its purpose, actions, terms, and buttons to support the user during the transaction.



Linked Profiles



Recipient : REC FOR FMS TESTING D (1140050)

Federal Agency : <u>FPA FMS TEST D (55552222)</u>

Magnified View

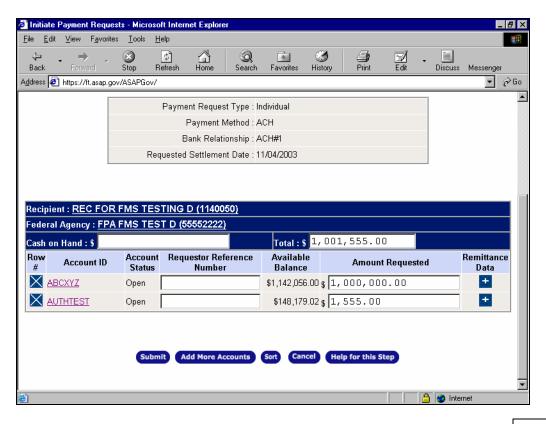
Within ASAP.gov, users can click on IDs (ALC, Recipient, and Account) and bring up the specific profile in a pop-up. Examples of these links are shown above. An example of the ALC profile pop-up is shown below.



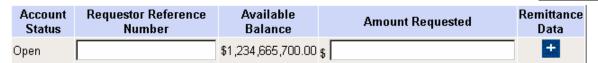
Federal Agency Profile Pop-up Accessed by Clicking ID Link

Initiate Payment Request:

Managing Remittance Data



Magnified View



Payment Requestors, in ASAP.gov, have the option of entering remittance data for each payment transaction. A Remittance Code is assigned by the user to uniquely identify each draw from an ASAP account comprising an ACH summary payment. Remittance Codes allow the Requestor to not only make a request at the ASAP.gov Account level or Account Detail level, but also to break out each account/account detail-level draw by codes that are relevant to their organization's internal accounting or reporting needs.

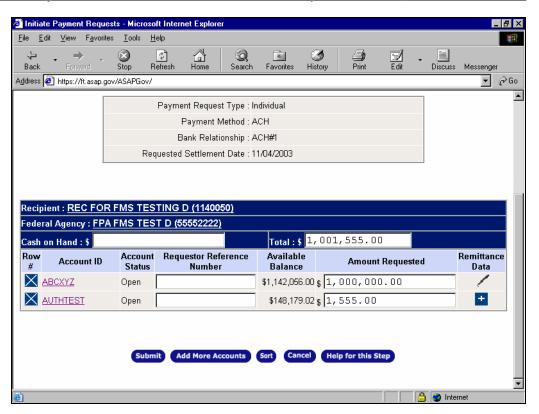
The Remittance Codes and amounts will be passed to the Requestor's financial institution along with the ACH payment in an Electronic Data Interchange (EDI) transaction set which, in turn, may be passed on to the Requestor organization

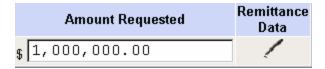
for automatic updating of their accounting systems. Remittance Codes are not saved unless they are defined in a Template (see Template section for more information).

The icon underneath Remittance Data (as shown in the example above), shows that remittance data may be added for this payment transaction. Once clicked, the user is taken to a screen and may enter as many Remittance Codes as needed (as shown below). However, the dollar breakdown associated with each Remittance Code must equal the total amount requested.



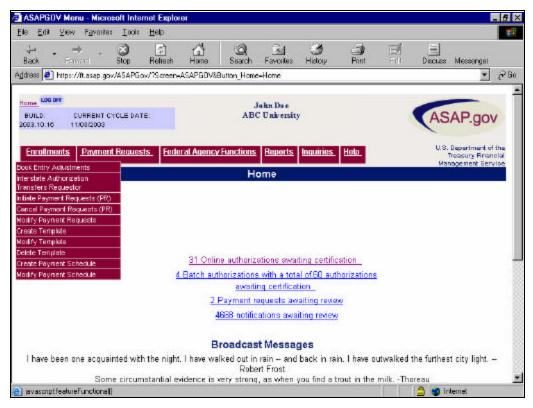
Users may enter as many Remittance Codes as needed, an optional header guide, and amounts. Once the user clicks "apply", the user is taken back to the previous step and the "Amount Requested" field is filled in with the total and the icon changes to a pen icon. (If the user had previously entered an amount requested before going to the Remittance Data screen, the amount requested would show on the Remittance Data screen. The below illustration, shows what is displayed to the user, once the user clicks the apply button in the Remittance Data screen. Notice how the Remittance Data icon has changed. The pen icon indicates that Remittance Codes are entered and may be edited as necessary.

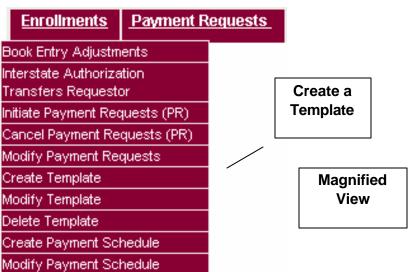




Magnified View

Creating and Using Templates

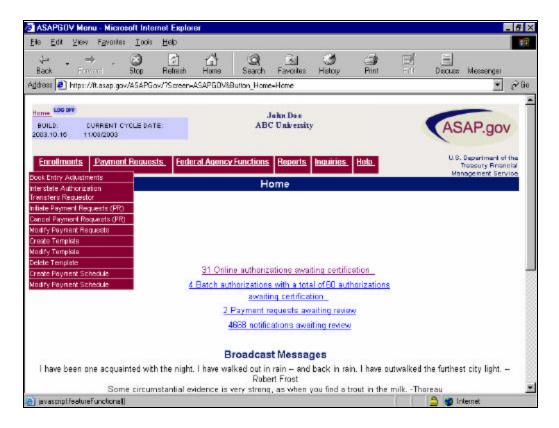


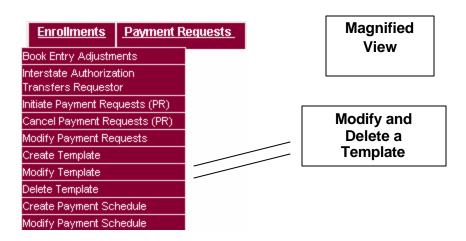


ASAP.gov offers the option of making a payment request using a template (menu option "Create Template" shown above). A template is a custom grouping of accounts and account details built and maintained by the Requestor to allow quick access to these accounts. Requestors can assign a unique name to each template that is created. Templates may contain accounts for multiple recipients/agencies and may contain Remittance Data. For example, if a

ASAP.gov New Features Guide - Payment Requestors Requestor had five accounts from which they always make payment requests, then the Requestor can group these accounts together in a template. Once created, a template can be used each time when initiating a payment request, instead of retrieving 5 different accounts.

Modifying and Deleting Templates

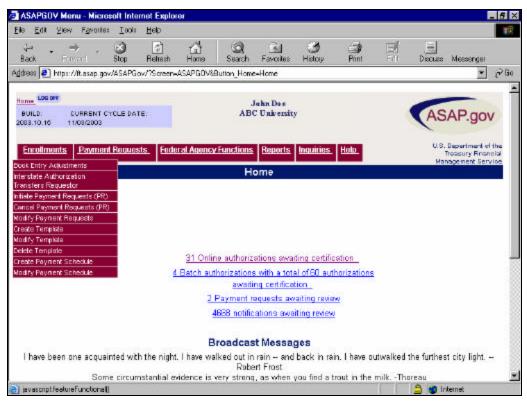


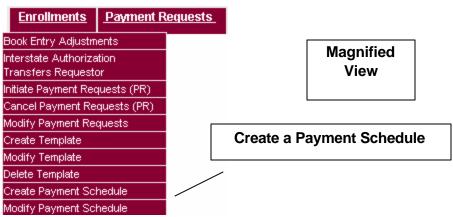


Payment Requestors can modify and delete existing templates. In each instance, the Payment Requestor will be asked to select the template they wish to modify or delete from a drop down menu. Once deleted, a template cannot be retrieved.

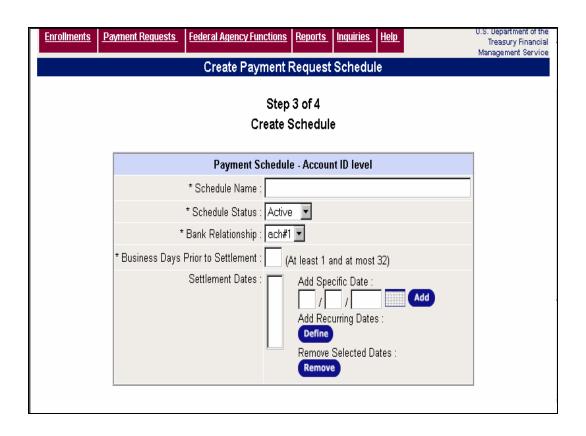
Payment Schedules:

Create Payment Schedule





One advanced feature of ASAP.gov is the ability for Payment Requestors to create Payment Schedules for a specific account. A Payment Schedule sets up a future date(s) (up to a year in advance) for a payment request, thus allowing the user to set a series of dates without accessing ASAP.gov for each payment request. After the user defines the account for which they wish to create a schedule, the user will be asked for a schedule name, schedule dates, and scheduled amount as shown below:





The user may also add recurring dates by clicking "Define" as shown below:



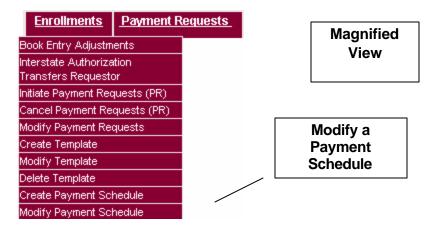
This presents a pop-up screen allowing the user to set a recurring schedule by either choosing monthly or weekly and setting the frequency. The start date and

the end date refer to the start and end of the schedule. Following is an example of the pop-up screen:

	Start Date : / / /
	End Date : / / /
• Weekly	r:
	Repeat every - Select - ▼ weeks on - Select - ▼
O Monthly	y :
	Repeat every -Select - months on the -Select - day on the month
Scheduled d	ates falling on non-business dates should be :
0	Moved to the previous business date.
0	Moved to the following business date.
•	Not Scheduled.

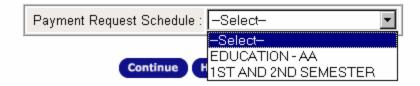
Once the user selects the frequency and the start and end dates and clicks apply, the user is taken back to step 3 of 4 has the opportunity to review the dates scheduled. It is important to note that if the available balance is not equal to or greater than the amount of the scheduled payment request, when the system attempts to initiate the payment based on the schedule date, the payment request will be rejected. For more information on this feature, please review the help section on creating a payment schedule.

Modify Payment Schedule



A Payment Requestor can modify a previously created payment schedule by selecting "Modify Payment Schedule" from the drop down menu. The user selects the name of the payment schedule to modify from a drop down list and clicks "continue" as shown below.

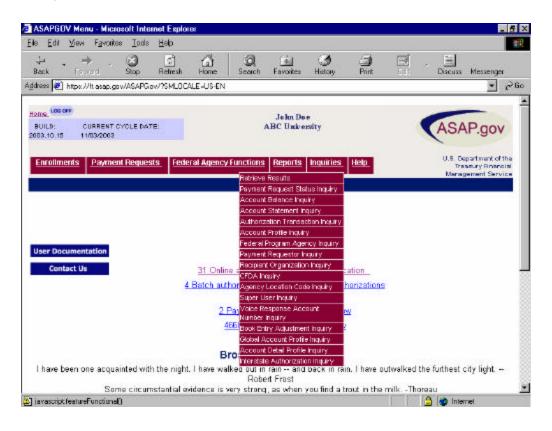
Step 1 of 3 Select Schedule

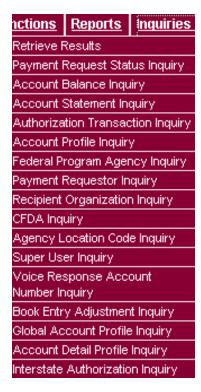


This takes the user to step 2 of 3, which displays all the dates and details of the selected payment schedule. The user may modify the schedule, make the schedule inactive or active, or delete the schedule.

Inquiries and Reports:

Inquiries



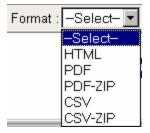


Magnified View

Inquiries available in ASAP.gov are all listed in the drop down menu for Inquiries. Once a specific Inquiry is chosen, the user is taken to the relevant data retrieval screen. Once the criteria is entered for the Inquiry, the user can select the type of format in which they wish to view the Inquiry. The following formats are available to the user:

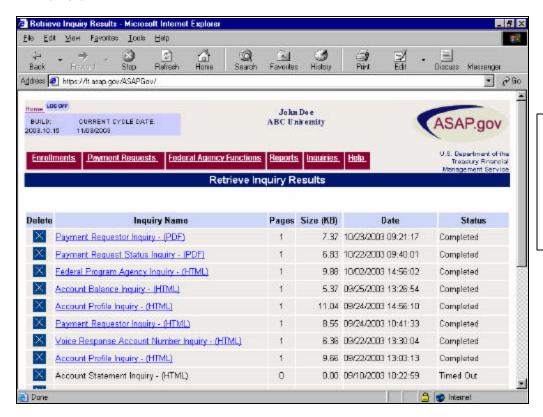
- HTML Web based format, for immediate viewing
- PDF Adobe Acrobat format (you will need Adobe Acrobat installed in order to read this format)
- PDF.zip Like Adobe Acrobat format above, but in a .zip file
- CSV A common database format that can be read by most spreadsheet programs (Microsoft Excel, Microsoft Access, Lotus 123, etc.)
- CSV.zip Like CSV above, but in a .zip file

It is important to note that if the user wants to immediately view an Inquiry they must select the HTML version. Once they select HTML, a message appears stating that the Inquiry is in process and will be presented to the user when compiled. The screen will refresh every 10 seconds until the HTML Inquiry is completed. Large Inquiries may take several minutes to process. Several factors impact how quickly an Inquiry is generated once the user submits it for processing. These factors include the size of the Inquiry, the criteria involved, and date parameters. The user has the option of retrieving the Inquiry later by selecting the retrieve results option on the drop down menu.



Inquiry Formats

If the user wishes to download an Inquiry, regardless of format, the user can download or view the inquiry by accessing the 'retrieve results' portion of the inquiry pull down menu.

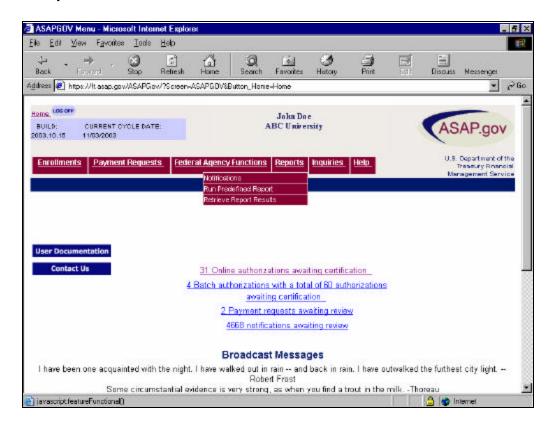


Example of "Retrieve Inquiry Results" Listing

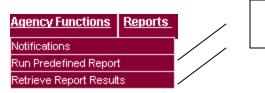
Magnified View

Delete	Inquiry Name	Pages	Size (KB)	Date	Status
\times	Payment Request Status Inquiry - (PDF)	1	6.83	10/22/2003 09:40:01	Completed
\times	Federal Program Agency Inquiry - (HTML)	1	9.88	10/02/2003 14:56:02	Completed

Reports

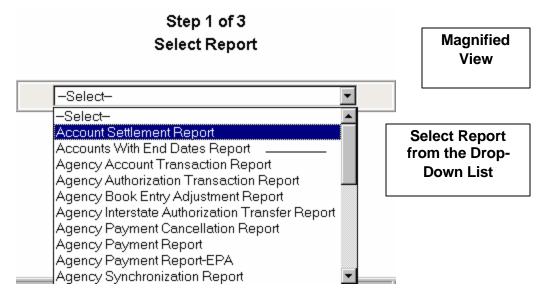


Magnified View



Run Reports
Retrieve Reports

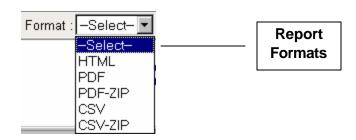
Payment Requestors may run pre-defined reports at any time. Unlike Inquiries, the pre-defined reports are not listed in the drop down menus. Once the user clicks on "Run Predefined Report" as shown above, the user is presented with a list of available reports (shown below).



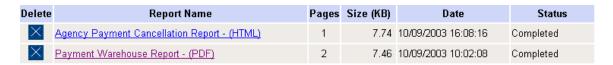
Each report has a unique data retrieval screen. Once the user selects a report from the pull-down list, they are asked to enter criteria for the report. Reports are generated in various formats depending the user's specific needs. These formats are shown below:

- HTML Web based format
- PDF Adobe Acrobat format (you will need Adobe Acrobat installed in order to read this format)
- PDF.zip Like Adobe Acrobat format above, but in a .zip file
- CSV A common database format that can be read by most spreadsheet programs (Microsoft Excel, Microsoft Access, Lotus 123, etc.)
- CSV.zip Like CSV above, but in a .zip file

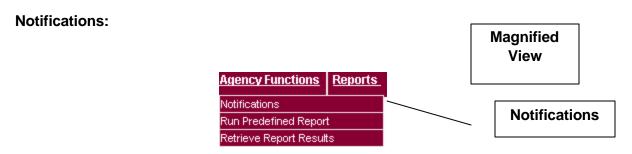




Inquiries take precedence over reports in the queue, therefore it may take some time for a selected report to be returned. Unlike Inquiries, Reports are not available immediately using HTML. Several factors impact how quickly a report is generated once the user submits the report for processing. These factors include the size of the report, the criteria involved, and date parameters. To retrieve a report, the user selects "Retrieve Report Results" from the pull down menu. This option will take the user to a table holding all the reports the user has requested along with relevant information. The user only needs to click on the title of the report in order to view it or download it. Reports will stay on the list until the user deletes them. In addition, a specific user's report is not viewable to other users.



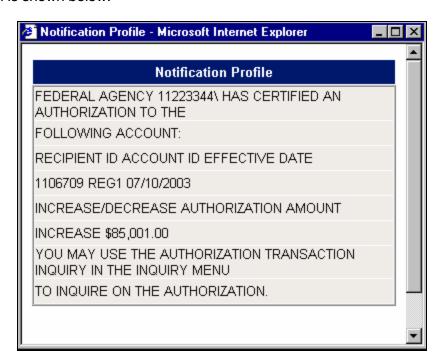
Important: Data in reports is available for up to and including the previous business day. Inquiries will include same day information if requested.



ASAP.gov users may retrieve notifications using the Reports drop down menu. (Homepage Messages and Broadcast Messages are discussed in the first portion of this document). The notifications option takes the user to a criteria screen to either read all unread notifications or to view notifications based on a specific data parameter.



The user may delete the notification, leave it as unread, or change it to read. To view the notification, the user clicks on the icon under "view details". An example of a notification is shown below.



Users also receive notifications via email for certain transactions. The email address stored in the user's profile is used to send email notifications. The only actions that generate an email to the Requestor and Recipient are:

1. Cancel payn	Cancel payment request by FPA (when a Federal Agency cancels a payment					
request) 2. Review Payr	ment Request (specifically	rejected payment reque	ests)			